Rechargeable Hearing Aids Guide

This Quickstart Guide will help you learn the basics of how to wear, use, and set up your hearing aids before your orientation.

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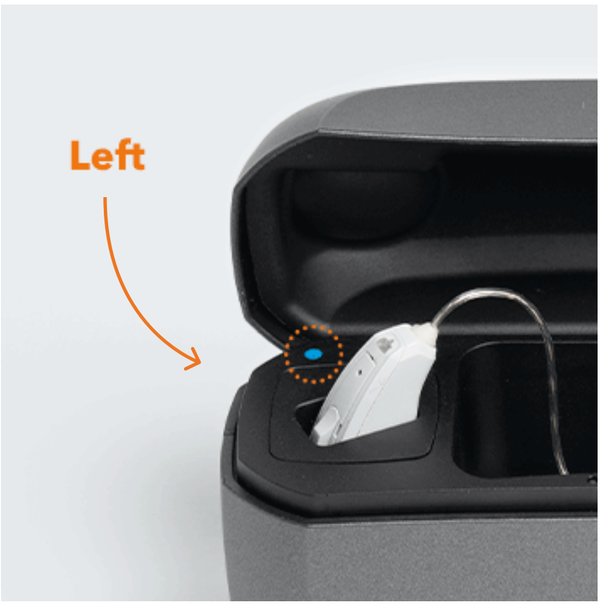
1. Hearing aid basics

HEARING AID STORAGE

When not wearing your hearing aids, store them in the charging case to keep them safe and fully charged. The charging case will keep your hearing aids protected.

LEFT AND RIGHT

You can easily tell 'Left' from 'Right' based on the direction of the wires and the earbuds. They are designed to face inward toward the ear. You can also check the color-coded dot on the back of your hearing aids and the charging case. Left is blue and right is red.



CHARGING YOUR HEARING AIDS

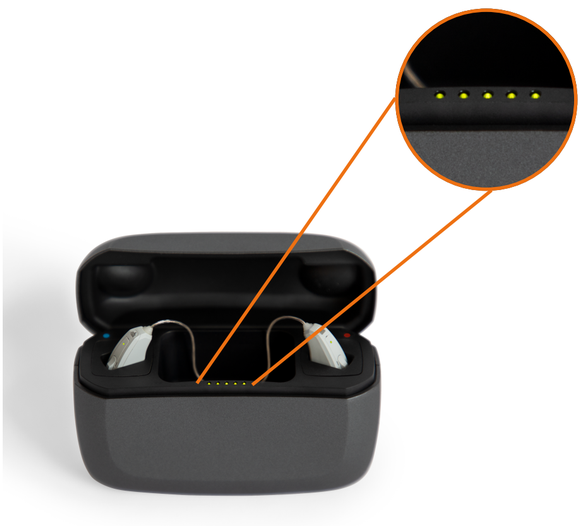
Each full charge will last up to 30 hours, ensuring a full day of uninterrupted hearing. To charge your hearing aids, place each hearing aid in the corresponding charging bay. Match left and right with the color-coded dot on the charging bay. Left is blue and right is red. Rest the earbuds in the open space in the center and close the lid.

Does not require force

CHARGING YOUR CASE

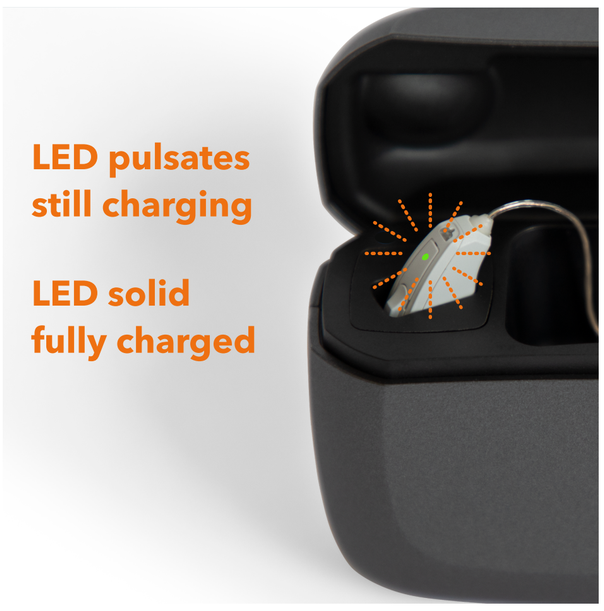
Your case can hold 3 full charges for your hearing aids. To charge your case, plug the power adaptor into an outlet and connect the charging cable to the hearing aid charger. You can charge your hearing aids simultaneously.

1. Hearing aid basics (continued)



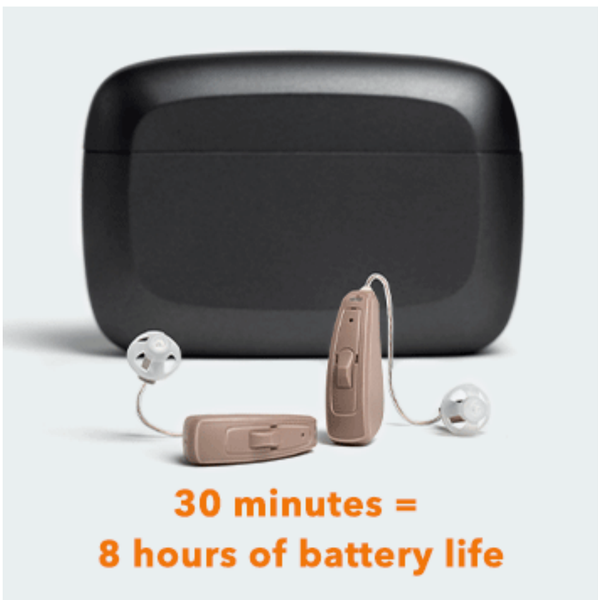
LED INDICATORS

The LED on the hearing aid indicates whether it is charging or full charged. When the LED on the hearing aid pulsates, it is still charging and when the LED is solid, it is fully charged. You can remove and wear your hearing aids at any time, even if it is not fully charged. The five LEDs at the front of the charger indicate the battery level of the hearing aids. The LEDs will display for 10 seconds and then turn off while the hearing aids continue to charge.



TURN YOUR HEARING AIDS ON AND OFF

The hearing aids are automatically turned on when they are removed from the hearing aid charger. They can also be turned on and off manually by pressing the button for 5 seconds. The LED will light up to indicate it is being turned on and will flash 3 times when being turned off.



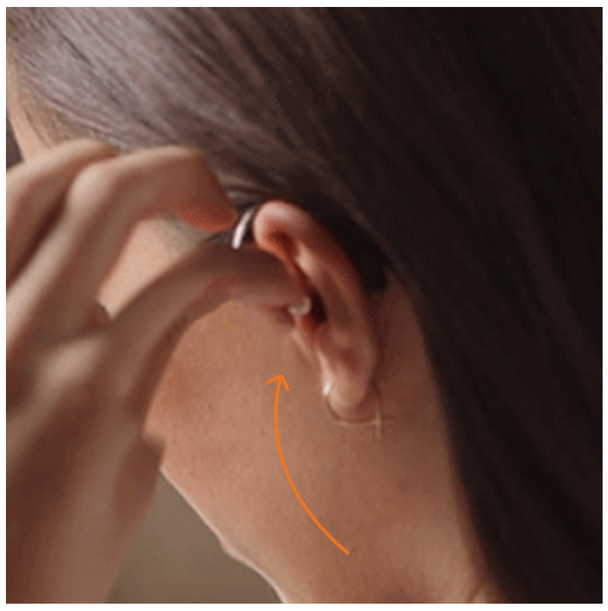
BATTERY LIFE AND CHARGING CASE

Your case holds 3 full charges for your hearing aids. Each full charge powers your hearing aids for 30 hours for all-day use. To keep your hearing aids running their best, put them in the case when you're not using them. The charging case can be kept plugged in for convenient overnight charging or used as a travel case for quick charging. In a hurry, 30 minutes of charging will give your hearing aids around 8 hours of battery life.

2. Wearing your hearing aids

STEP ONE

Hold the hearing aid by the wire and rest it on the back of your ear.



STEP TWO

Hold the wire and gently push the earbud into your ear canal. You may need to bend the wire with your finger until it rests securely on your ear. The wire should follow the shape of your ear and sit against your head. When inserted properly, you won't be able to see the earbud. The wire should not stick out. If you're having difficulty, try wiggling the wire or changing the angle you push the earbud.

The wire should follow the shape of your ear and sit against your head.

2. Wearing your hearing aids (continued)

When inserted properly, you won't be able to see the earbud.

The wire should not stick out. If you're having difficulty, try wiggling the wire or changing the angle you push the earbud.

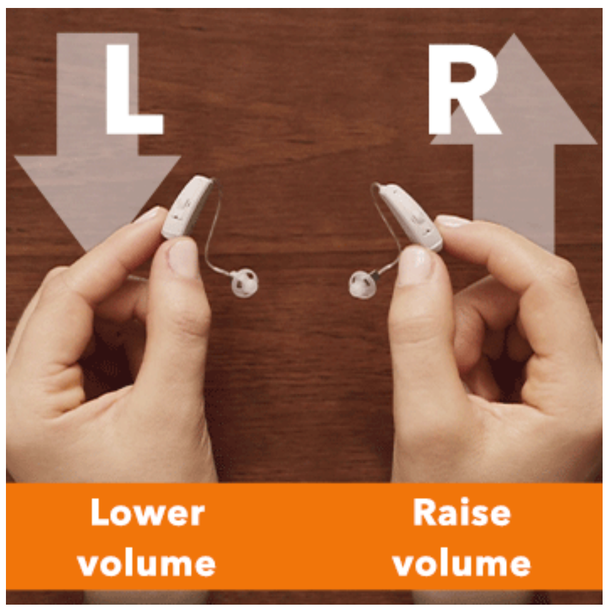
TAKING YOUR HEARING AIDS OUT

Pull gently from the wire to take out your hearing aid. You should not have to use force.

3. Hearing aid controls

TEST YOUR HEARING AIDS

Rub your finger on the back of your hearing aids. You should hear the rustling sound of your finger against the microphone.



ADJUST THE VOLUME

To manually adjust the volume, press the buttons on your hearing aids. The button on the left lowers the volume and the button on the right raises the volume.

TAKE NOTES ABOUT YOUR HEARING

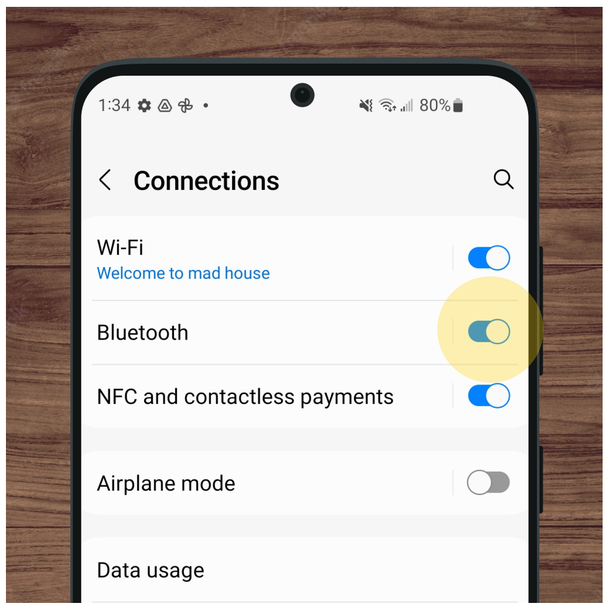
Make a note of everything you can hear, good and bad. For example, voices may be clearer or the buzz of the refrigerator may be distracting. This will help your hearing specialist adjust the sound during your orientation.

4. Connect to the Jabra Enhance Pro app

Android Pairing

STEP ONE

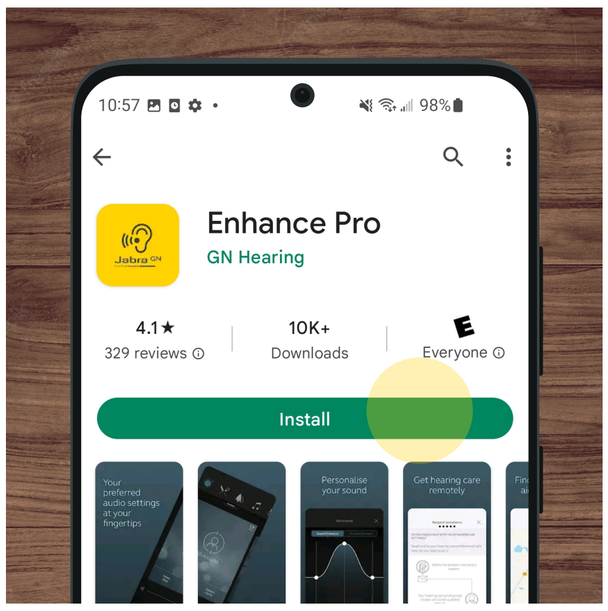
Make sure your hearing aids are charged, turned on, and outside of the charging case. Your hearing aids turn on automatically when removed from the charging case.



STEP TWO

Check that your Bluetooth is turned on in the Settings menu of your phone. Pairing your hearing aids with your Android works a little differently than other Bluetooth devices.

You should not pair your hearing aids in the Bluetooth menu. Simply follow the instructions in the app.

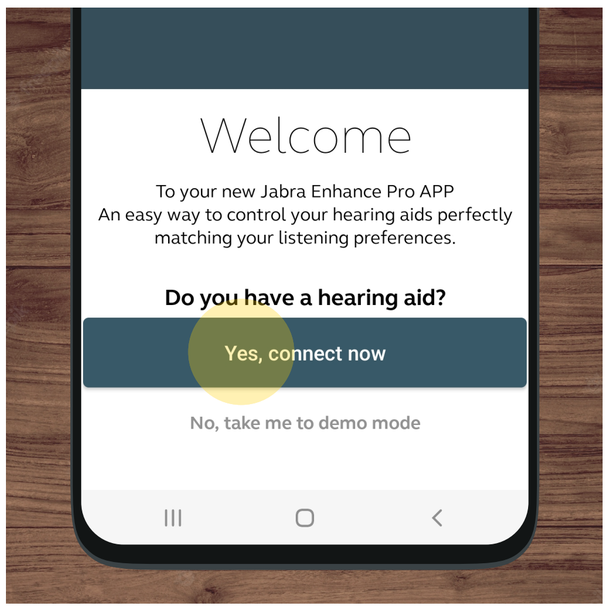


DOWNLOAD THE JABRA ENHANCE PRO APP

Search 'Jabra Enhance Pro' in the Google Play store and download our free app.

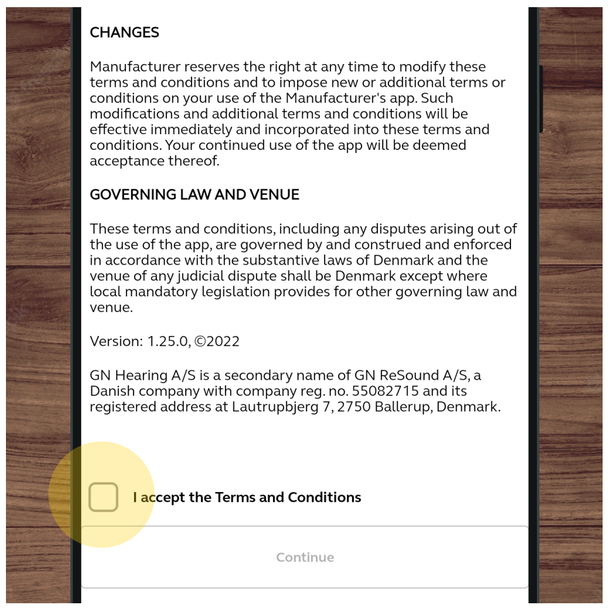
4. Connect to the Jabra Enhance Pro app

Android Pairing



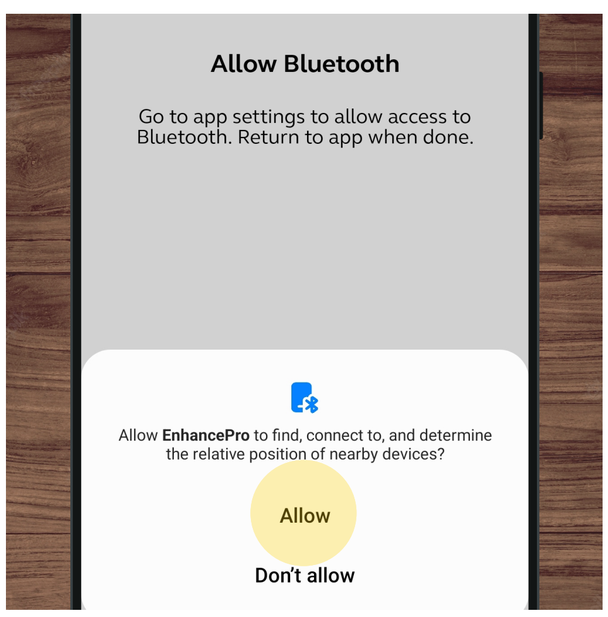
STEP THREE

Open the Jabra Enhance Pro app and select “Yes, connect now”



STEP FOUR

Scroll down to accept the terms and conditions and tap ‘Continue’

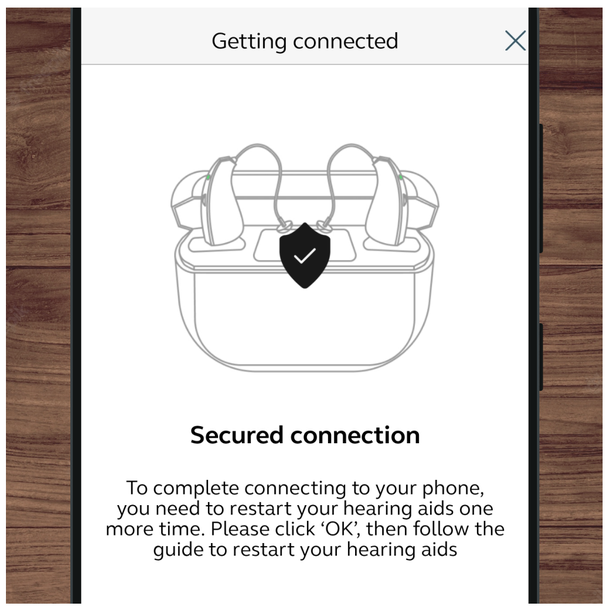


STEP FIVE

A bluetooth request will appear. Tap 'OK'.

4. Connect to the Jabra Enhance Pro app

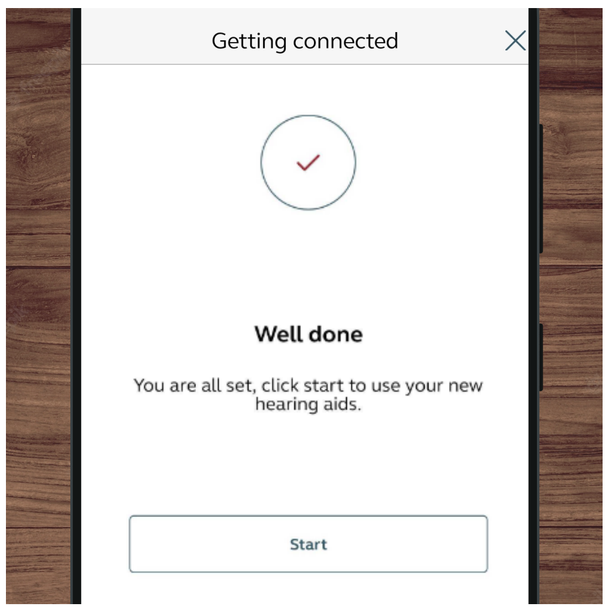
Android Pairing



STEP SIX

Follow the prompts on the screen to pair your hearing aids to your phone. After, you will be prompt to restart your hearing aids. Tap "OK" and follow the instructions on the screen to restart your hearing aids.

If they haven't connected after a minute, try restarting them again.



STEP SEVEN

You are all set. Once done, your hearing aids will show as connected. Tap 'Start' to open the controls.

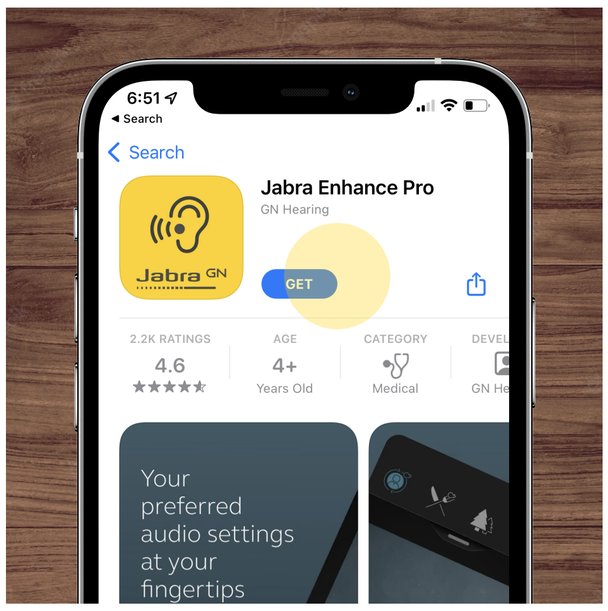
STEP EIGHT

Once you're connected, try testing app features like volume and environmental settings to make sure that your hearing aids respond to Bluetooth and app commands.

Congratulations, you're ready to start hearing with Jabra Enhance.

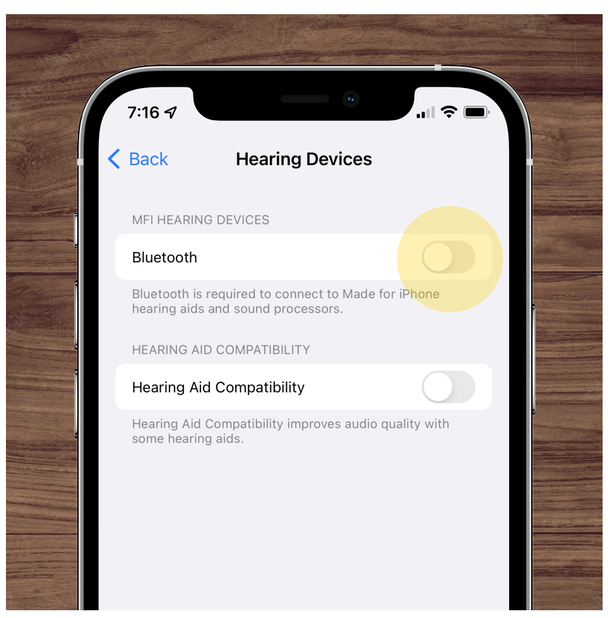
4. Connect to the Jabra Enhance Pro app

iPhone Pairing



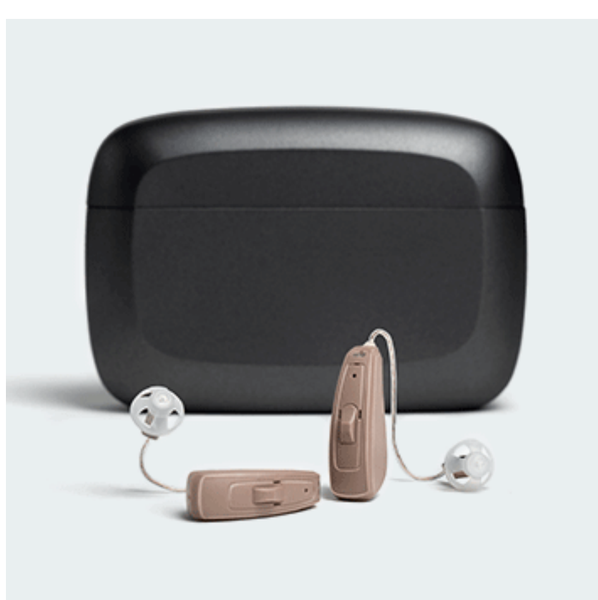
DOWNLOAD THE JABRA ENHANCE PRO APP

Before connecting to Bluetooth, search **'Jabra Enhance Pro'** in the App store and download the free app.



STEP ONE

Go to your iPhone settings, tap the Bluetooth menu, and turn Bluetooth on.



STEP TWO

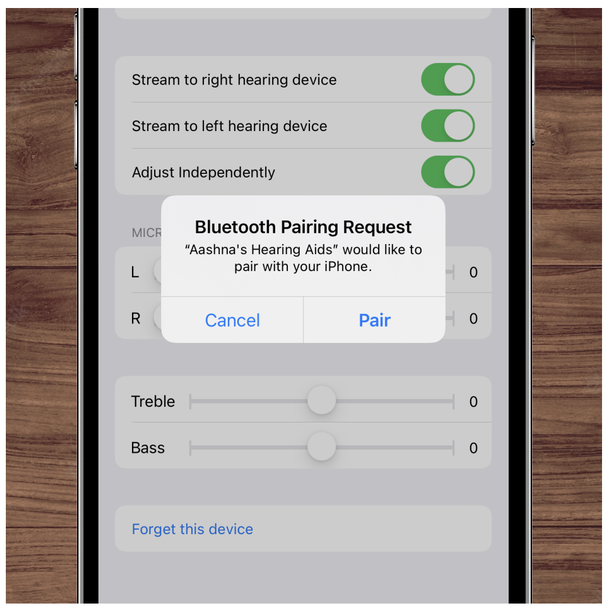
Make sure your hearing aids are charged, turned on, and close to your iPhone. Your hearing aids turn on automatically when removed from the charging case.

4. Connect to the Jabra Enhance Pro app (continued)

iPhone Pairing

STEP THREE

Go to Settings > Accessibility > Hearing Devices. Your hearing aids will appear as 'Not Connected'. Tap the name of your hearing aids.



STEP FOUR

You'll receive a request to connect to your hearing aids one at a time. Agree to all requests to pair your hearing aids with your phone.

STEP FIVE

Make sure that both "L" and "R" appear alongside your hearing aids. Remain on this screen for 2 minutes to ensure proper pairing. Keeping your hearing aid close to your phone, do not navigate away from this page or let your phone go into 'Sleep Mode'.

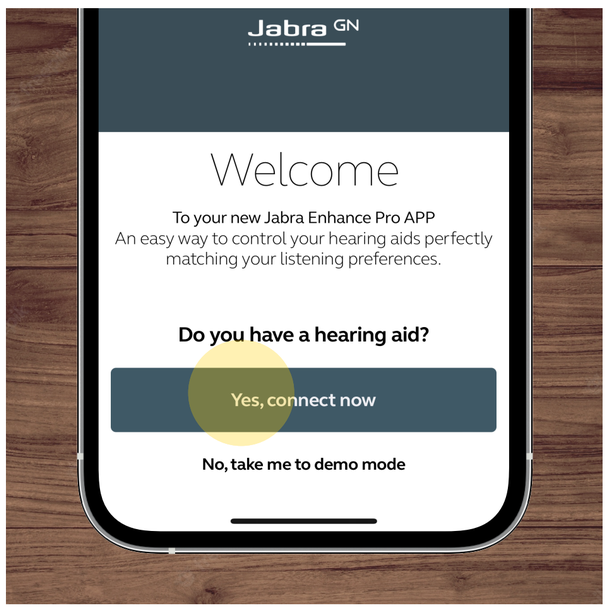
You're almost done...

4. Connect to the Jabra Enhance Pro app (continued)

iPhone Pairing

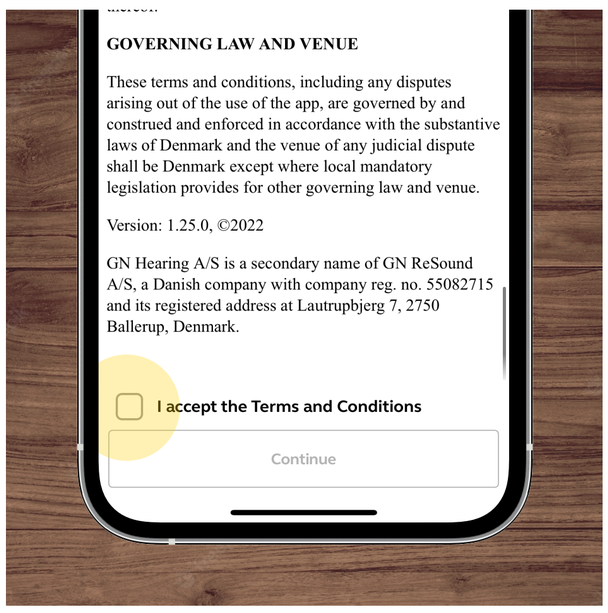
CONNECT TO THE JABRA ENHANCE PRO APP

Open the **Jabra Enhance Pro** app.



STEP ONE

On the Welcome screen, tap ‘Yes, connect now’.

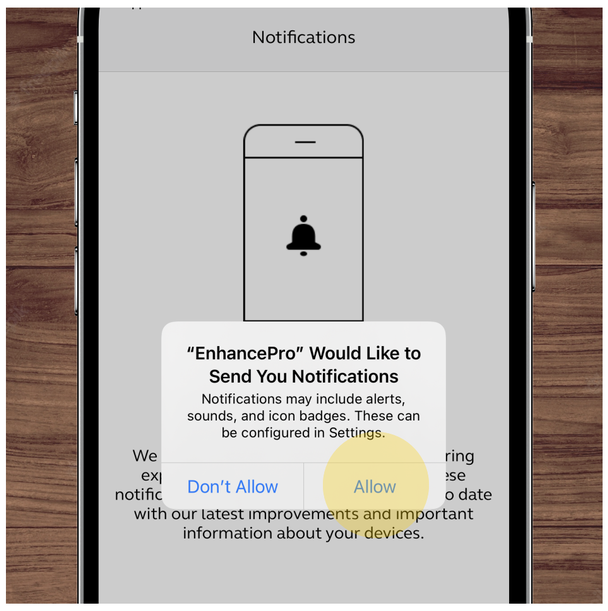


STEP TWO

Scroll down to accept the Terms and Conditions and tap ‘Continue’.

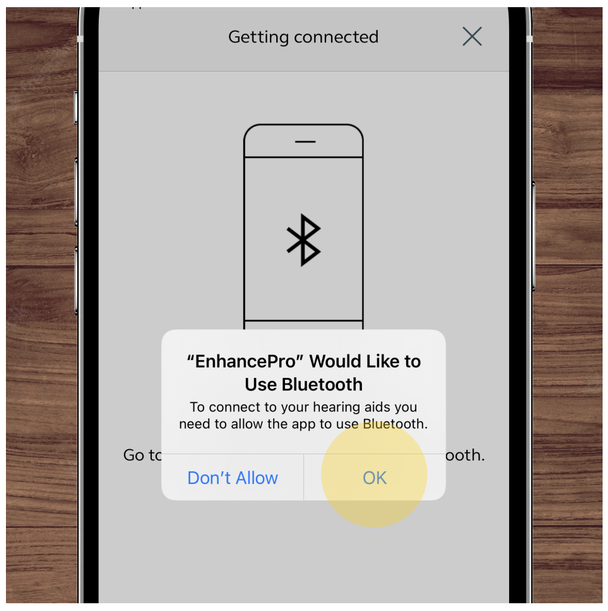
4. Connect to the Jabra Enhance Pro app (continued)

iPhone Pairing



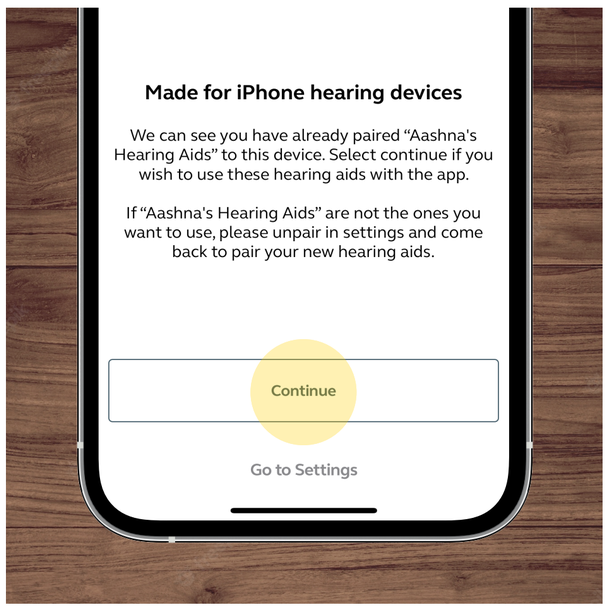
STEP THREE

Confirm that you would like us to send you notifications by tapping 'Allow'.



STEP FOUR

A Bluetooth request will appear. Tap 'OK'.

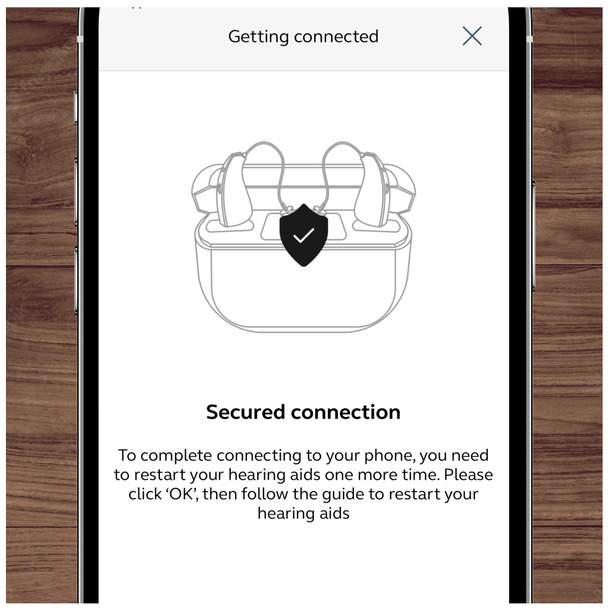


STEP FIVE

When your hearing aids are paired to mobile, tap 'Continue' at the bottom of your screen to connect them to the app.

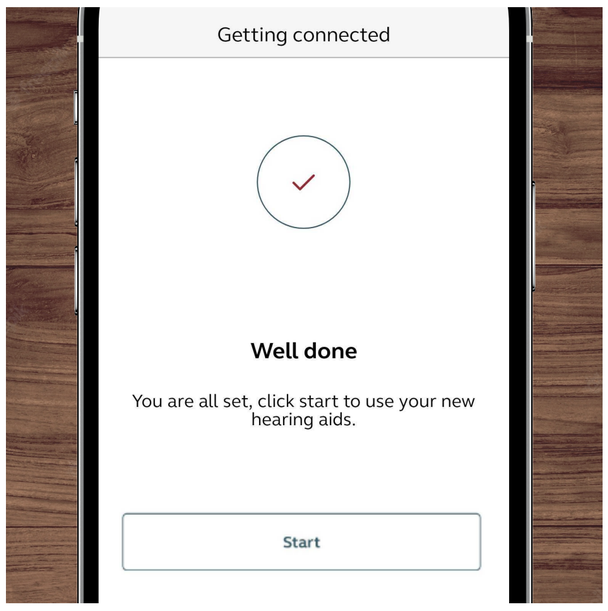
4. Connect to the Jabra Enhance Pro app (continued)

iPhone Pairing



STEP SIX

A prompt will appear asking you to restart your hearing aids. Tap 'OK' and follow the instructions on the screen to restart your hearing aids.



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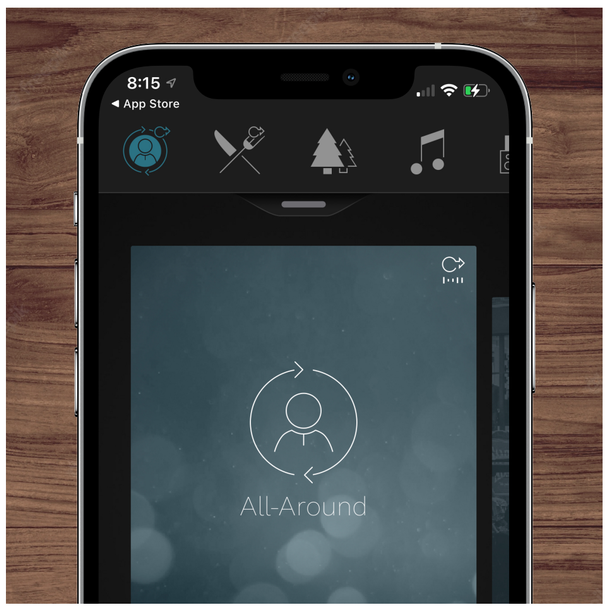

STEP EIGHT

Try testing app features like volume and environmental settings to make sure that your hearing aids respond to Bluetooth and app commands.

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