Battery-Powered Hearing Aids Guide

This Quickstart Guide will help you learn the basics of how to wear, use, and set up your hearing aids before your orientation.

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Identify the left and right hearing aids, charge your devices, and more.

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Test that your hearing aids are working properly, learn the basic functions, and more.

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Sync your hearing aids with your phone to control your settings, receive updates from a doctor, and more.

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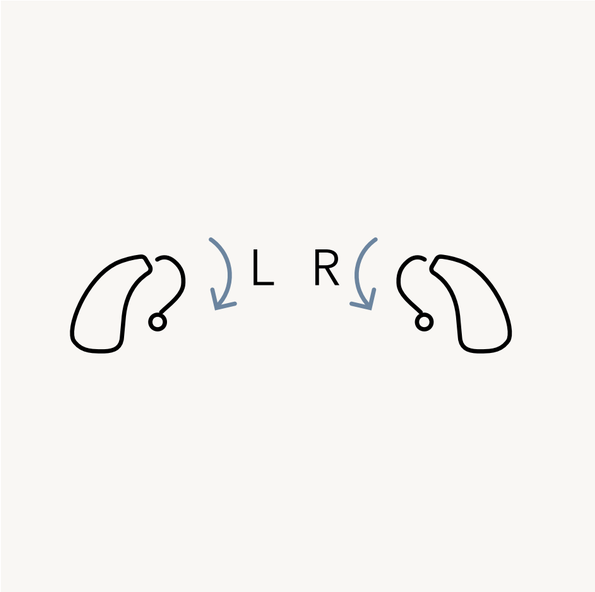
1. Hearing aid basics

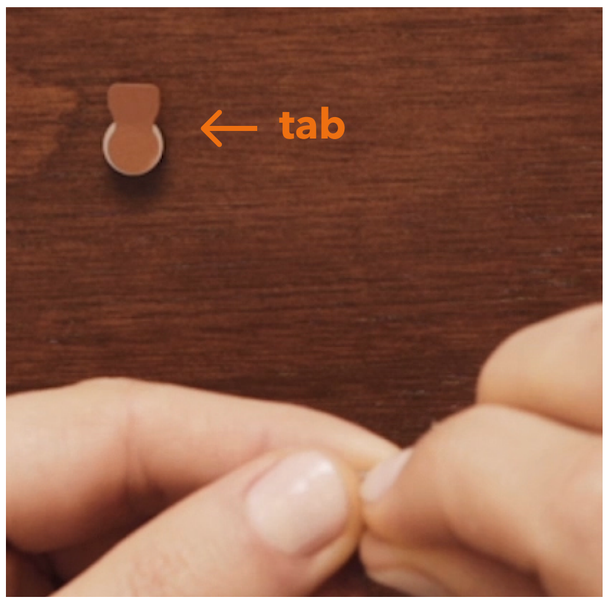
HEARING AID STORAGE

When not wearing your hearing aids, store them in their case to keep them safe. You can throw away the display card. Always store your hearing aids with the battery doors open to conserve the batteries.



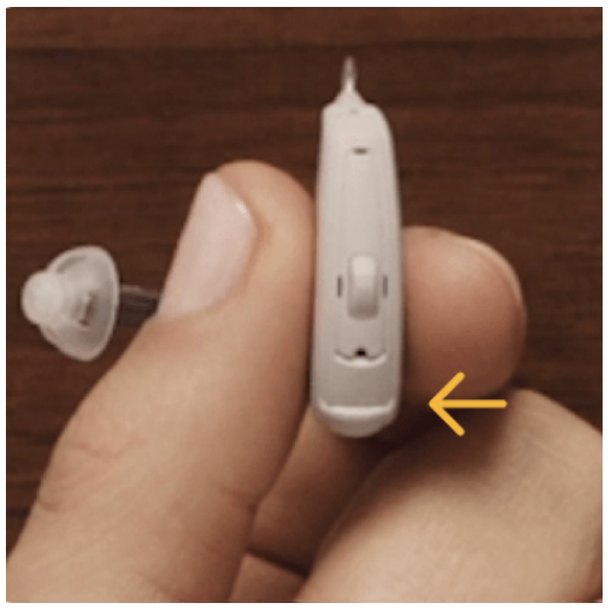
LEFT AND RIGHT

You can easily tell 'Left' from 'Right' based on the direction of the wires and the earbuds. They are designed to face inward toward the ear. You can also check the color-coded dot on the back of your hearing aids and the charging case. Left is blue and right is red.



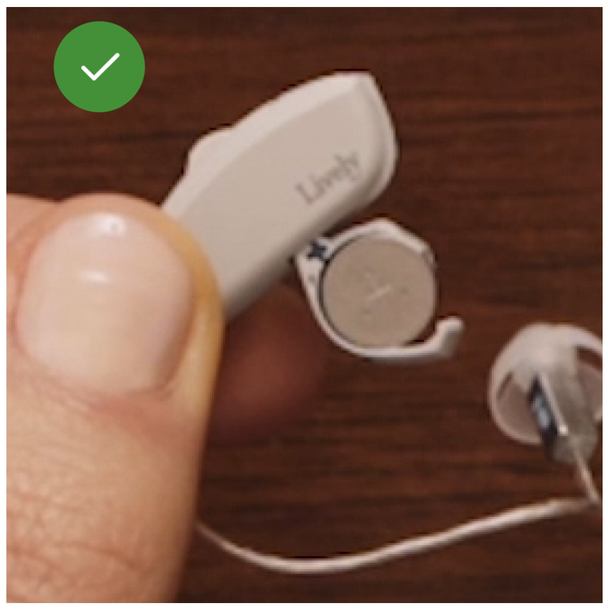
REPLACING YOUR HEARING AID BATTERIES

Remove the tabs on the new batteries Let the new batteries air out for two minutes to fully oxidize and extend the life of the battery.



Open the battery doors: at the base of each device, push out the battery door with your finger. You can also use a coin to make pushing it open easier.

1. Hearing aid basics (continued)



INSERT THE NEW BATTERY

Insert the battery with the flat, positive side facing up and the rounded negative side facing down.

If correct, the battery door will close without resistance and click into place. If a battery is inserted upside down, it may close with force but will not click into place.

TURNING YOUR HEARING AIDS ON AND OFF

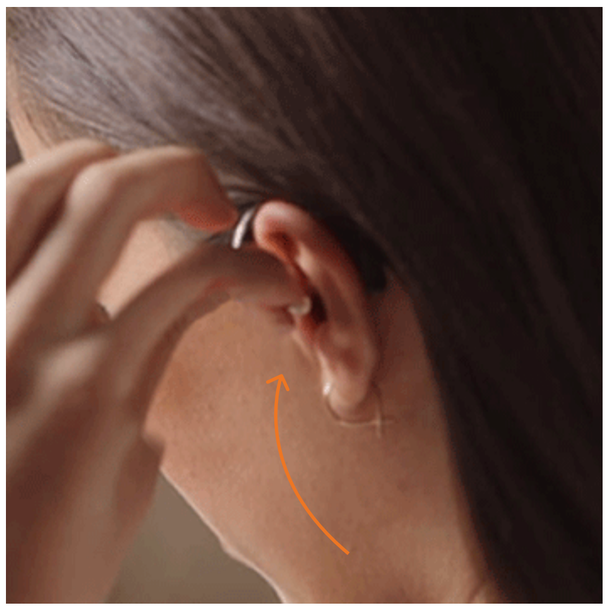
Your hearing aids turn on automatically when the battery doors are closed. To turn them off, simply open the battery doors.

You can also turn your hearing aids on and off manually by holding down the buttons for 5 seconds.

2. Wearing your hearing aids

STEP ONE

Hold the hearing aid by the wire and rest it on the back of your ear.



STEP TWO

Hold the wire and gently push the earbud into your ear canal. You may need to bend the wire with your finger until it rests securely on your ear. The wire should follow the shape of your ear and sit against your head. When inserted properly, you won't be able to see the earbud. The wire should not stick out. If you're having difficulty, try wiggling the wire or changing the angle you push the earbud.

The wire should follow the shape of your ear and sit against your head.

2. Wearing your hearing aids (continued)

When inserted properly, you won't be able to see the earbud.

The wire should not stick out. If you're having difficulty, try wiggling the wire or changing the angle you push the earbud.

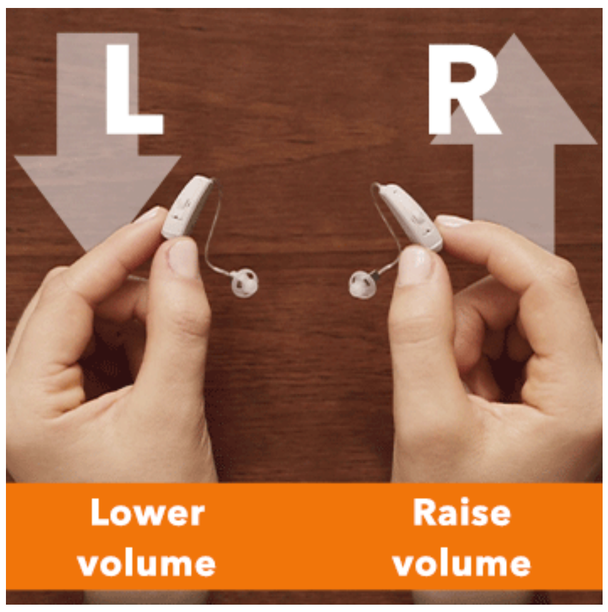
TAKING YOUR HEARING AIDS OUT

Pull gently from the wire to take out your hearing aid. You should not have to use force.

3. Hearing aid controls

TEST YOUR HEARING AIDS

Rub your finger on the back of your hearing aids. You should hear the rustling sound of your finger against the microphone.



ADJUST THE VOLUME

To manually adjust the volume, press the buttons on your hearing aids. The button on the left lowers the volume and the button on the right raises the volume.

TAKE NOTES ABOUT YOUR HEARING

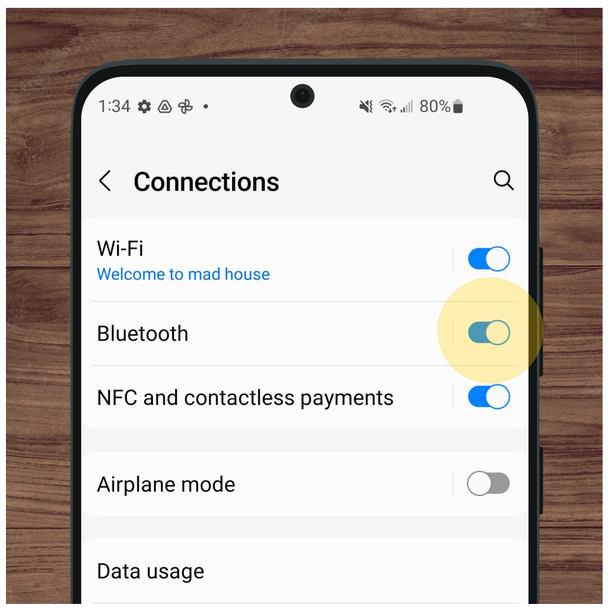
Make a note of everything you can hear, good and bad. For example, voices may be clearer or the buzz of the refrigerator may be distracting. This will help your hearing specialist adjust the sound during your orientation.

4. Connect to the Jabra Enhance Pro app

Android Pairing

STEP ONE

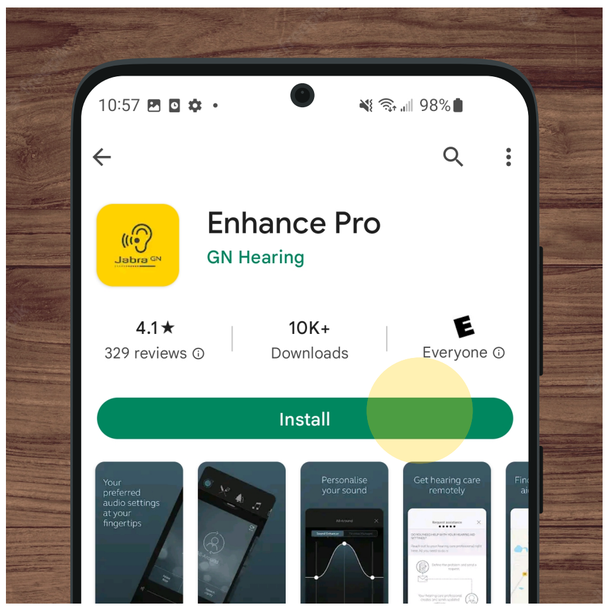
Make sure your hearing aids are charged, turned on, and outside of the charging case. Your hearing aids turn on automatically when removed from the charging case.



STEP TWO

Check that your Bluetooth is turned on in the Settings menu of your phone. Pairing your hearing aids with your Android works a little differently than other Bluetooth devices.

You should not pair your hearing aids in the Bluetooth menu. Simply follow the instructions in the app.

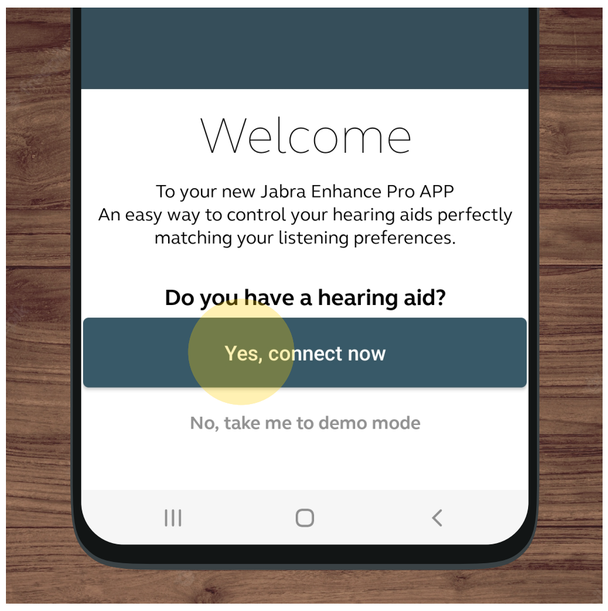


DOWNLOAD THE JABRA ENHANCE PRO APP

Search 'Jabra Enhance Pro' in the Google Play store and download our free app.

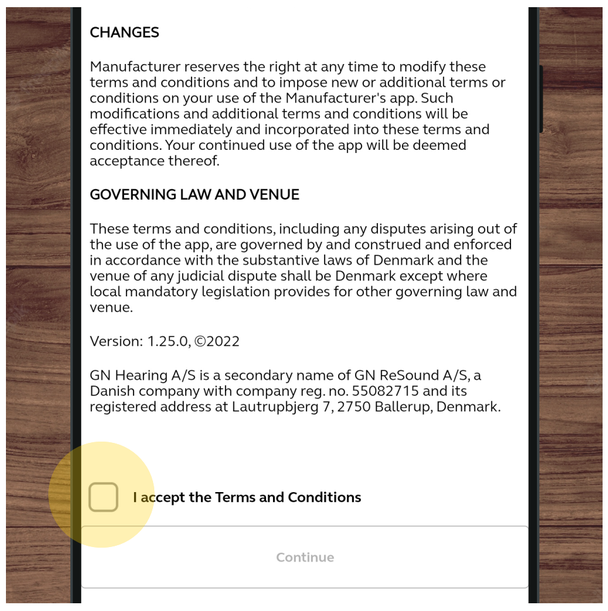
4. Connect to the Jabra Enhance Pro app

Android Pairing



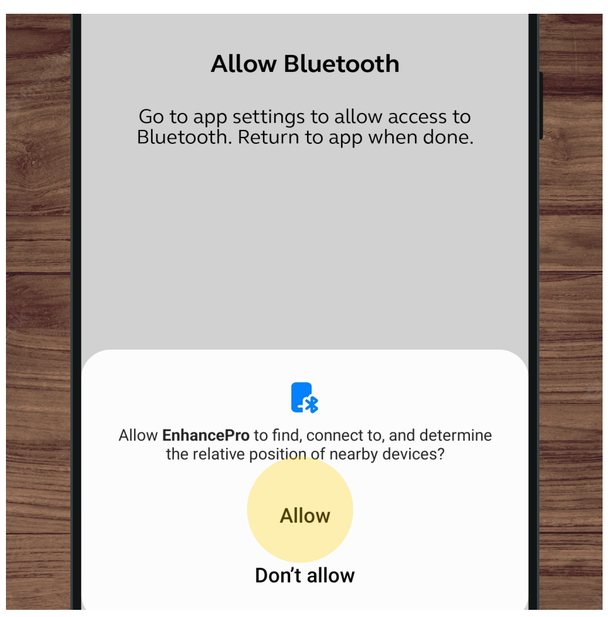
STEP THREE

Open the Jabra Enhance Pro app and select “Yes, connect now”



STEP FOUR

Scroll down to accept the terms and conditions and tap ‘cContinue’

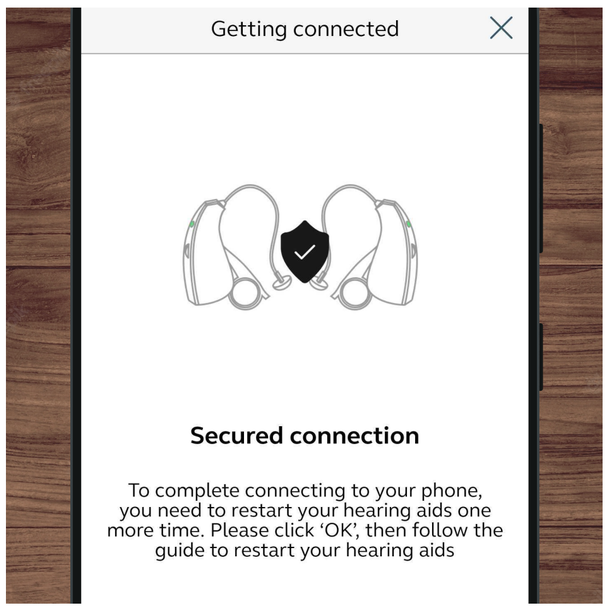


STEP FIVE

A bluetooth request will appear. Tap 'OK'.

4. Connect to the Jabra Enhance Pro app

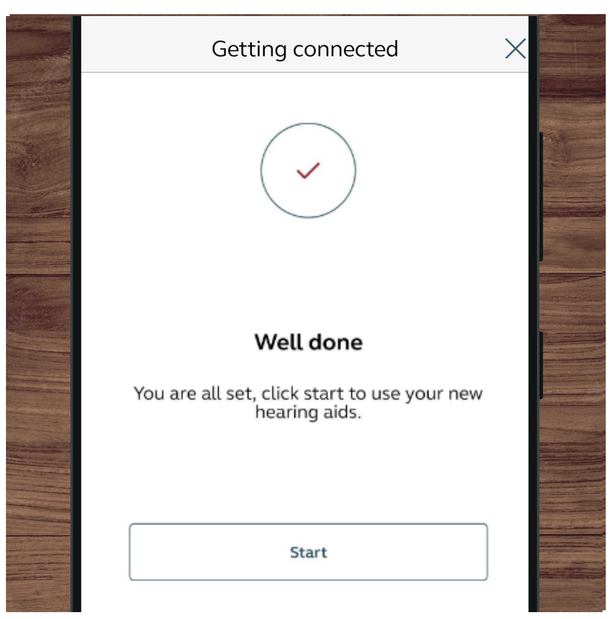
Android Pairing



STEP SIX

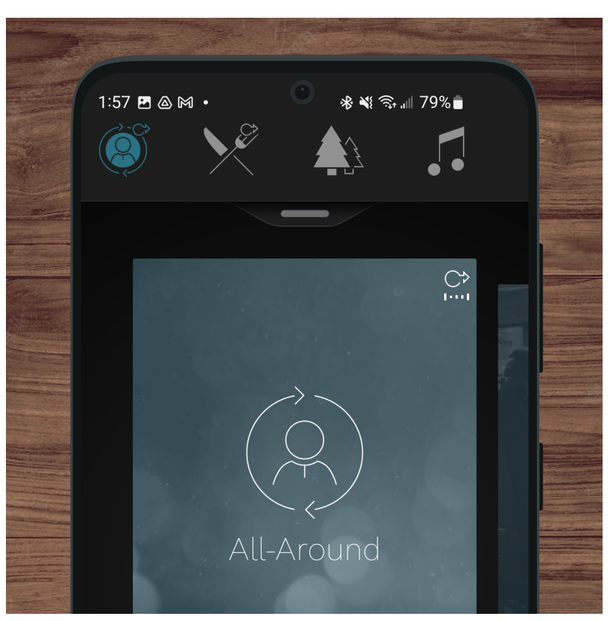
Follow the prompts on the screen to pair your hearing aids to your phone. After, you will be prompt to restart your hearing aids. Tap "OK" and follow the instructions on the screen to restart your hearing aids.

If they haven't connected after a minute, try restarting them again.



STEP SEVEN

You are all set. Once done, your hearing aids will show as connected. Tap 'Start' to open the controls.



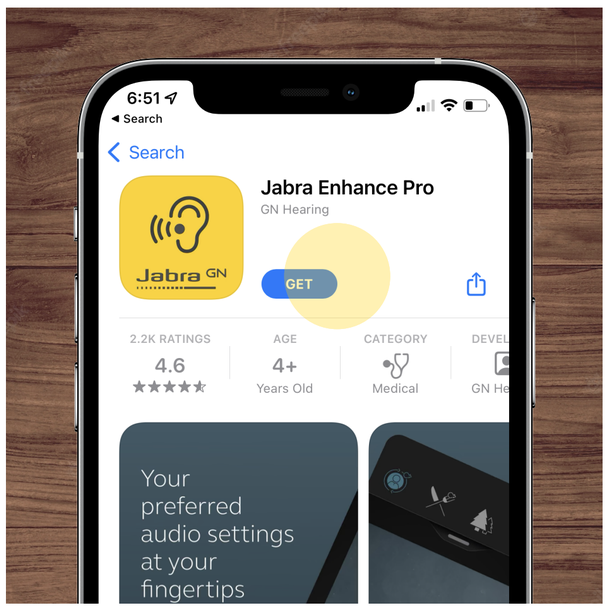
STEP EIGHT

Once you're connected, try testing app features like volume and environmental settings to make sure that your hearing aids respond to Bluetooth and app commands.

Congratulations, you're ready to start hearing with Jabra Enhance.

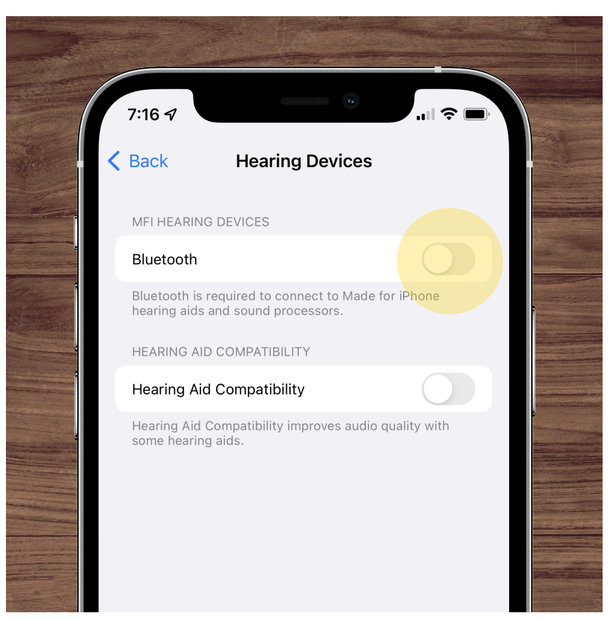
4. Connect to the Jabra Enhance Pro app (Continued)

iPhone Pairing



DOWNLOAD THE JABRA ENHANCE PRO APP

Before connecting to Bluetooth, search **'Jabra Enhance Pro'** in the App store and download our free app.



STEP ONE

Go to your iPhone settings, tap the Bluetooth menu, and turn Bluetooth on.

STEP TWO

Make sure you have a fresh set of batteries. Then turn on your hearing aids by closing the battery doors.

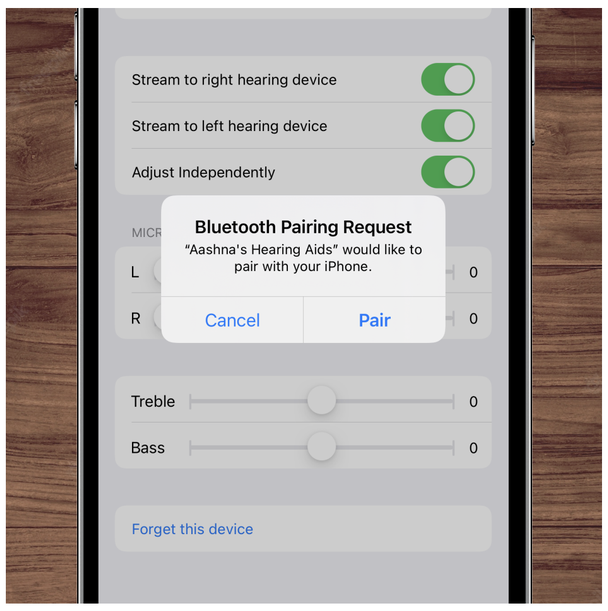
Make sure your hearing aids are near your device throughout the pairing process.

4. Connect to the Jabra Enhance Pro app (Continued)

iPhone Pairing

STEP THREE

Go to Settings > Accessibility > Hearing Devices. Your hearing aids will appear as 'Not Connected'. Tap the name of your hearing aids.



STEP FOUR

You'll receive a request to connect to your hearing aids one at a time. Agree to all requests to pair your hearing aids with your phone.

STEP FIVE

Make sure that both "L" and "R" appear alongside your hearing aids. Remain on this screen for 2 minutes to ensure proper pairing. Keeping your hearing aid close to your phone, do not navigate away from this page or let your phone go into 'Sleep Mode'.

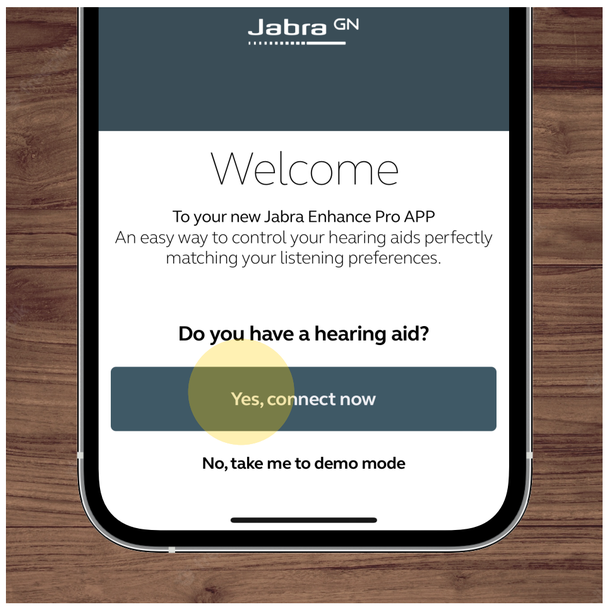
You're almost done...

4. Connect to the Jabra Enhance Pro app (Continued)

iPhone Pairing

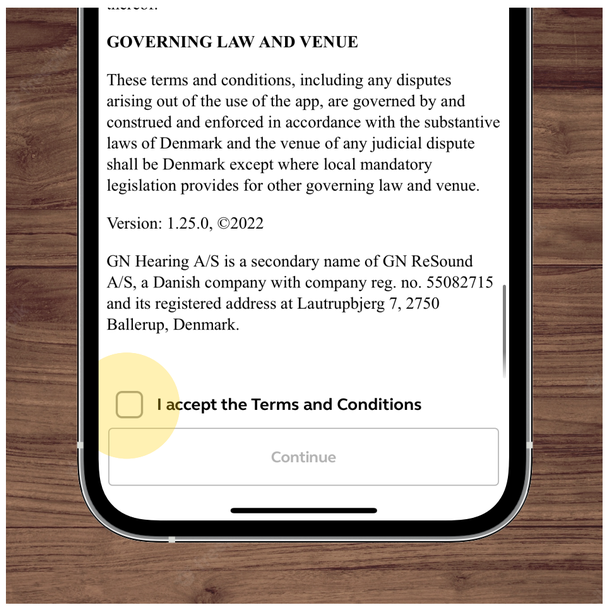
CONNECT TO THE JABRA ENHANCE PRO APP

Open the **Jabra Enhance Pro** app.



STEP ONE

On the Welcome screen, tap “Yes, connect now”

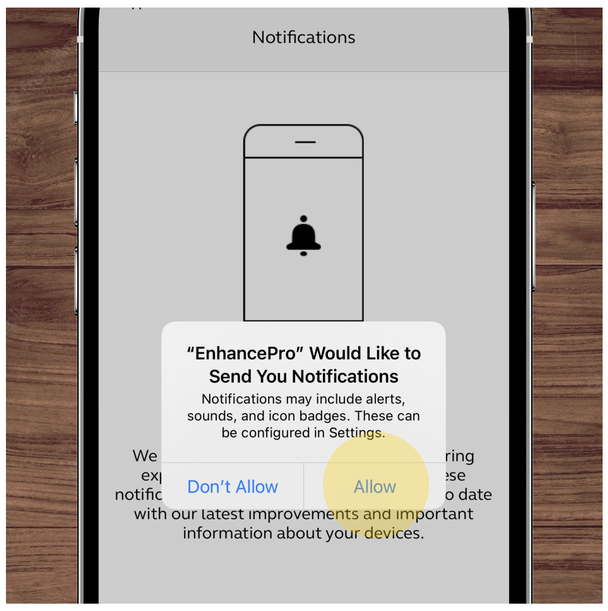


STEP TWO

Scroll down to accept the terms and conditions and tap ‘continue’

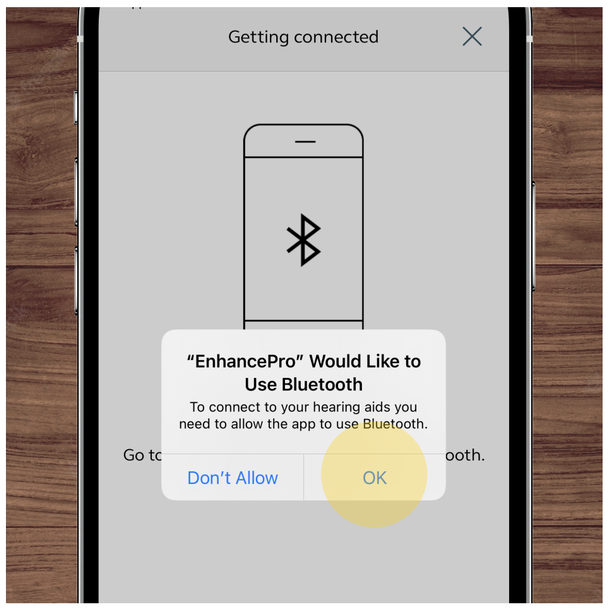
4. Connect to the Jabra Enhance Pro app (Continued)

iPhone Pairing



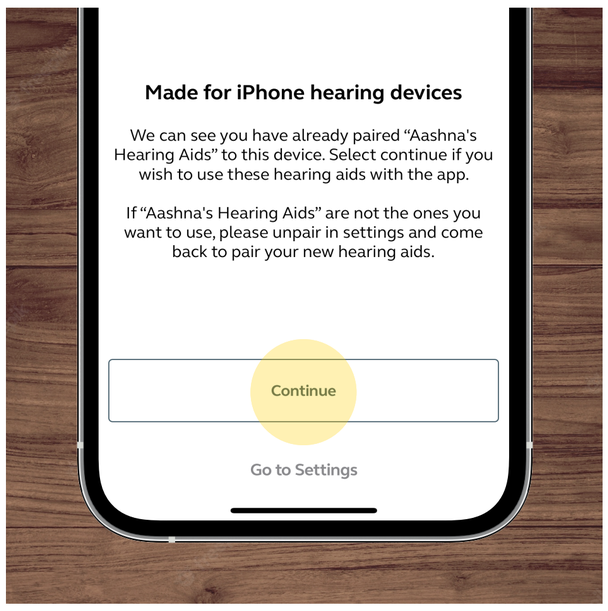
STEP THREE

Confirm that you would like us to send you notifications by tapping 'Allow'.



STEP FOUR

A bluetooth request will appear. Tap 'OK'.

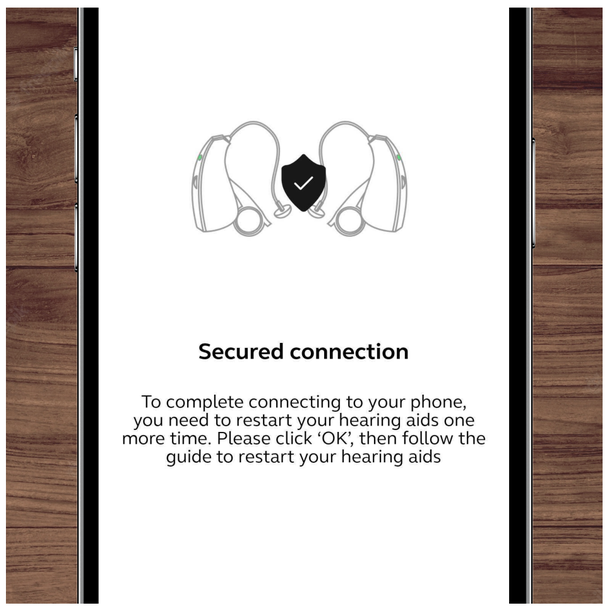


STEP FIVE

When your hearing aids are paired to mobile, tap 'Continue' at the bottom of your screen to connect them to the app.

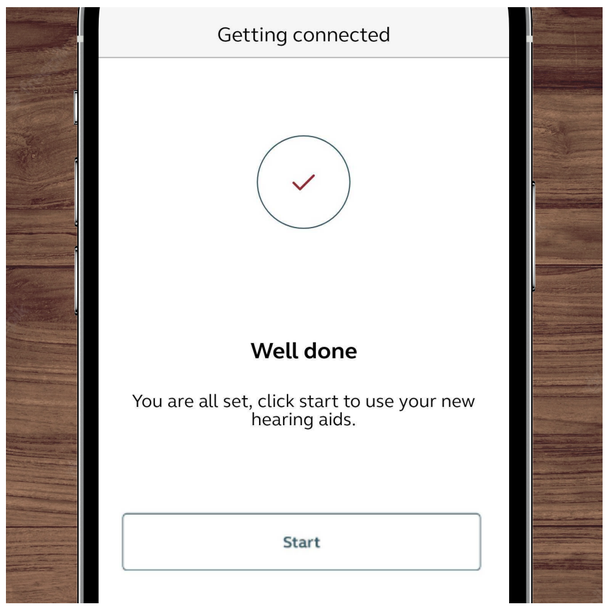
4. Connect to the Jabra Enhance Pro app (Continued)

iPhone Pairing



STEP SIX

A prompt will appear asking you to restart your hearing aids. Tap "OK" and follow the instructions on the screen to restart your hearing aids.



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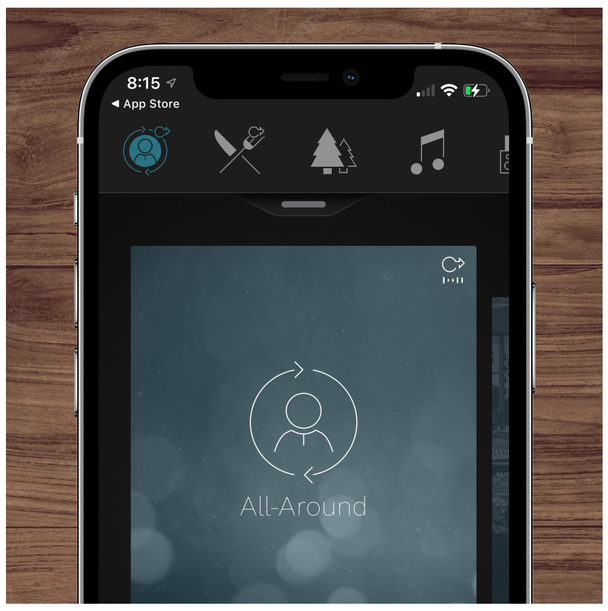

STEP EIGHT

Try testing app features like volume and environmental settings to make sure that your hearing aids respond to Bluetooth and app commands.

Congratulations, you're ready to start hearing with Jabra Enhance.